

Complaints Against Opticians Hit Three-Year Low UK

Complaints against opticians have fallen to their lowest number for three years. Figures released by the General Optical Council (GOC) show that 129 complaints were made during 2006/7 compared with 182 in 2004/5, representing a decrease of 29 per cent. Overall, just 32 per cent of complaints required further action. A further 14 per cent of cases were withdrawn by the complainant before being reviewed by the Council's Investigation Committee. Members of the public were responsible for 82 per cent of complaints received. Incorrect prescriptions were the single largest cause of complaints. Chairman Rosie Varley commented: "These figures confirm that the majority of optometrists and dispensing opticians are practising safely and competently. UK optometry and dispensing optics continue to have high standards of education, as well as continuing education and training. Fair and effective procedures for dealing with the small minority who experience problems mean that the public can have confidence in eye care professionals." The statistics are published in the Council's 2006/7 Annual Report, which also includes an overview of the year's registration figures. The number of full registrants has increased by just over two per cent to 16,002. Optometrist numbers have risen by almost three per cent to 10,699. There are now 5,303 dispensing opticians on the registers - an increase of one-and-a-half per cent. Rosie Varley said: "It is encouraging that both professions continue to grow year-on-year. A steadily growing workforce should signal to the public that eye care services remain accessible and dependable." Also included in the report is a summary of the successful first cycle of Continuing Education and Training (CET) and a feature on the Council's work in Europe. The full 2006/7 Annual Report can be downloaded from the website, <http://www.optical>.

About the Author

From www.medicalnewstoday.com:

A tool for identifying, tracking, analyzing, and comparing statistics on hospitals at the national, regional, and State level.

Supports health improvement initiatives through the collection, analysis, and public release of health.

As the argument goes, all of those general statistics comparing national health care performance are interesting but ultimately.

And to help the poor or others struggling to afford health insurance. Mr. Giuliani cited horror stories and selective statistics about health.

FloridaHealthStat is your resource for comprehensive consumer healthcare information from Florida government health and human service.

Medical Expenditure Panel Survey, national and State databases from Healthcare Cost and Utilization Project, hospital statistics, informatics.

Source: <http://productsherbal.com>